

## Nancy Vales

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**From:** Caitlin Deneen  
**Sent:** Thursday, August 21, 2025 11:25 AM  
**To:** Nancy Vales  
**Subject:** FW: [EXT] RE: 18324 Foxtail Loop - Email Chain

Caitlin Deneen

Customer Care Coordinator  
407-295-5200 Office  
service@vuwindowtreatments.com  
301 A Enterprise Street, Ocoee, FL 34761

-----Original Message-----

From: Tracy Davis <Tracy@vuwindowtreatments.com>  
Sent: Thursday, August 21, 2025 11:15 AM  
To: Marjory McGloin <mmcgloin@nealcommunities.com>; Lisa White <Lisa@vuwindowtreatments.com>; Brandon Kempinski <Bkempinski@nealcommunities.com>  
Cc: Caitlin Deneen <Service@vuwindowtreatments.com>; Accounting <Accounting@vuwindowtreatments.com>  
Subject: RE: [EXT] RE: 18324 Foxtail Loop - Email Chain

You as well 😊

Sincerely,

Tracy Davis  
Operations Manager  
Work (407) 295-5200 ext 1008  
<https://nam12.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.vuwindowtreatments.com%2F&data=05%7C02%7CNVales%40vuwindowtreatments.com%7C66a861e472144b0fb33108dde0c6e33d%7C6c83485b5f2945008a6f6f72482b0645%7C0%7C0%7C638913867037324396%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIiYiOiwLjAuMDAwMCIsIlAiOjXaW4zMilsIkFOljoiTWFpbCIsIlldUljoyfQ%3D%3D%7C0%7C%7C%7C&sdata=bX3v12F5Ujb7TMA7zyBCzhiotQFIWXFh%2FcJFt9Op3Fc%3D&reserved=0>

-----Original Message-----

From: Marjory McGloin <mmcgloin@nealcommunities.com>  
Sent: Thursday, August 21, 2025 11:14 AM  
To: Tracy Davis <Tracy@vuwindowtreatments.com>; Lisa White <Lisa@vuwindowtreatments.com>; Brandon Kempinski <Bkempinski@nealcommunities.com>  
Cc: Caitlin Deneen <Service@vuwindowtreatments.com>; Accounting <Accounting@vuwindowtreatments.com>  
Subject: RE: [EXT] RE: 18324 Foxtail Loop - Email Chain

Yes, coming from accounting, I totally understand. Have a good rest of the week. I will update you on the payment schedule once I verify with A/P.

Marjory McGloin  
Purchasing Supervisor

941-328-1102 Ofc

941-328-1115 Fax  
5800 Lakewood Ranch Blvd  
Sarasota, FL 34240

mailto:mmcgloin@nealcommunities.com

<https://nam12.safelinks.protection.outlook.com/?url=http%3A%2F%2Fnealcommunities.com%2F&data=05%7C02%7CNVales%40vuwindowtreatments.com%7C66a861e472144b0fb33108dde0c6e33d%7C6c83485b5f2945008a6f6f72482b0645%7C0%7C0%7C638913867037364369%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOilwLjAuMDAwMCIsIlAiOijXaW4zMilsIkFOljoiTWFpbCIsIldUljoyfQ%3D%3D%7C0%7C%7C&sdata=YL07e8UXKKkjJuUltA8Q8y3LvwsX%2F%2BvDbvOi0d5BNDw%3D&reserved=0>

CBC 1256375

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-----Original Message-----

From: Tracy Davis <Tracy@vuwindowtreatments.com>  
Sent: Thursday, August 21, 2025 11:11 AM  
To: Marjory McGloin <mmcgloin@nealcommunities.com>; Lisa White <Lisa@vuwindowtreatments.com>; Brandon Kempski <Bkempski@nealcommunities.com>  
Cc: Caitlin Deneen <Service@vuwindowtreatments.com>; Accounting <Accounting@vuwindowtreatments.com>  
Subject: RE: [EXT] RE: 18324 Foxtail Loop - Email Chain

Thank you kindly, now the ladies can breathe easier on the next AR meeting 😊

Sincerely,

Tracy Davis  
Operations Manager  
Work (407) 295-5200 ext 1008  
<https://nam12.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.vuwindowtreatments.com%2F&data=05%7C02%7CNVales%40vuwindowtreatments.com%7C66a861e472144b0fb33108dde0c6e33d%7C6c83485b5f2945008a6f6f72482b0645%7C0%7C0%7C638913867037397693%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOilwLjAuMDAwMCIsIlAiOijXaW4zMilsIkFOljoiTWFpbCIsIldUljoyfQ%3D%3D%7C0%7C%7C&sdata=Kt2MifhFwMwlHcvJNT6HwV49%2FcWEbO3mm%2B4dTISxPEQ%3D&reserved=0>

-----Original Message-----

From: Marjory McGloin <mmcglyoin@nealcommunities.com>  
Sent: Thursday, August 21, 2025 11:04 AM  
To: Lisa White <Lisa@vuwindowtreatments.com>; Brandon Kempinski <Bkempinski@nealcommunities.com>  
Cc: Caitlin Deneen <Service@vuwindowtreatments.com>; Accounting <Accounting@vuwindowtreatments.com>; Tracy Davis <Tracy@vuwindowtreatments.com>  
Subject: RE: [EXT] RE: 18324 Foxtail Loop - Email Chain

[You don't often get email from mmcglyoin@nealcommunities.com. Learn why this is important at <https://aka.ms/LearnAboutSenderIdentification> ]

I just spoke to Brandon and he confirmed that the blinds were installed by your company for the model PAL33-003. I have issued the PO and Brandon will complete the PO in Build Pro once it syncs. You should get notification in Supply Pro once Brandon completes the order. I do apologize for the delay. As I said, I only heard about this unresolved issue today. I will contact our accounting department and request expediting payment. I have attached the PO for your records.

Marjory McGloin  
Purchasing Supervisor

941-328-1102 Ofc

941-328-1115 Fax  
5800 Lakewood Ranch Blvd  
Sarasota, FL 34240  
mailto:mmcglyoin@nealcommunities.com  
<https://nam12.safelinks.protection.outlook.com/?url=http%3A%2F%2Fnealcommunities.com%2F&data=05%7C02%7CNVales%40vuwindowtreatments.com%7C66a861e472144b0fb33108dde0c6e33d%7C6c83485b5f2945008a6f6f72482b0645%7C0%7C638913867037430064%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIiYiOilwLjAuMDAwMCIsIiAiOiJXaW4zMilslkFOljoiTWFpbCIsIldUljoyfQ%3D%3D%7C0%7C%7C%7C&sdata=3y2z9OInkl0FQEPMUvHqb2qeXGgRiO2gffJ79Ecy8KA%3D&reserved=0>  
CBC 1256375

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-----Original Message-----

From: Lisa White <Lisa@vuwindowtreatments.com>  
Sent: Thursday, August 21, 2025 10:55 AM  
To: Marjory McGloin <mmcglyoin@nealcommunities.com>; Brandon Kempinski <Bkempinski@nealcommunities.com>  
Cc: Caitlin Deneen <Service@vuwindowtreatments.com>; Accounting <Accounting@vuwindowtreatments.com>; Tracy Davis <Tracy@vuwindowtreatments.com>  
Subject: RE: [EXT] RE: 18324 Foxtail Loop - Email Chain

We have provided blinds for this house that was installed almost 4 months ago. I was informed today to include you in these emails hence the reason that this is the first time you've heard about it. This is by no means a threat. If we install blinds and they are not paid for, we remove them.

Brandon...reach out to Marjory as soon as possible so we can get paid.

Regards-

Lisa White

VU Window Treatments

Purchase Order Coordinator

Installation Coordinator

Bids Coordinator

Melbourne Office

O: 321.622.8909

TMMR Holdings, LLC

\*\*Melbourne office is closed on Wednesdays\*\*

-----Original Message-----

From: Marjory McGloin <mmcglyoin@nealcommunities.com>

Sent: Thursday, August 21, 2025 10:38 AM

To: Lisa White <Lisa@vuwindowtreatments.com>; Brandon Kempski <Bkempski@nealcommunities.com>

Cc: Caitlin Deneen <Service@vuwindowtreatments.com>; Accounting <Accounting@vuwindowtreatments.com>; Tracy Davis <Tracy@vuwindowtreatments.com>

Subject: RE: [EXT] RE: 18324 Foxtail Loop - Email Chain

Lisa,

This is the first I have heard about this. As I said in my email, once I get confirmation from Brandon, I will issue the PO and release for payment. I have no reason to dispute this. I am not in the field and rely on the builder to complete the tasks in Build Pro, which processes the PO for payment. Please do not threaten me by saying you are going to remove the blinds. I am only trying to resolve this as soon as possible.

Marjory McGloin  
Purchasing Supervisor

941-328-1102 Ofc

941-328-1115 Fax

5800 Lakewood Ranch Blvd

Sarasota, FL 34240

mailto:mmcglyoin@nealcommunities.com

<https://nam12.safelinks.protection.outlook.com/?url=http%3A%2F%2Fnealcommunities.com%2F&data=05%7C02%7CNVales%40vuwindowtreatments.com%7C66a861e472144b0fb33108dde0c6e33d%7C6c83485b5f2945008a6f6f72482b0645%7C0%7C638913867037451793%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIYiOilwLjAuMDAwMCIsIiAiOjXaW4zMilsIkFOljoiTWFpbCIsIldUljoyfQ%3D%3D%7C0%7C%7C%7C&sdata=YWJ8vFc2VCOOIo4oRf4vSjZRIMAFCFigwWYDd4URzDA%3D&reserved=0>

CBC 1256375

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-----Original Message-----

From: Lisa White <Lisa@vuwindowtreatments.com>  
Sent: Thursday, August 21, 2025 10:12 AM  
To: Marjory McGloin <mmcglyoin@nealcommunities.com>; Brandon Kempinski <Bkempinski@nealcommunities.com>  
Cc: Caitlin Deneen <Service@vuwindowtreatments.com>; Accounting <Accounting@vuwindowtreatments.com>; Tracy Davis <Tracy@vuwindowtreatments.com>  
Subject: RE: [EXT] RE: 18324 Foxtail Loop - Email Chain

The blinds were installed by our technician in 4-23-25. I would not have a work order signed by Neal, we never get such a thing and the blinds are hanging in the house. The PO was issued to the wrong vendor. We installed the blinds. Please remit a PO as soon as possible or we will be forced to remove the blinds. Also, it's TMMR Holdings not YMMR Holdings.

Regards-  
Lisa White  
VU Window Treatments  
Purchase Order Coordinator  
Installation Coordinator  
Bids Coordinator  
Melbourne Office  
O: 321.622.8909  
TMMR Holdings, LLC  
\*\*Melbourne office is closed on Wednesdays\*\*

-----Original Message-----

From: Marjory McGloin <mmcglyoin@nealcommunities.com>  
Sent: Thursday, August 21, 2025 10:00 AM  
To: Lisa White <Lisa@vuwindowtreatments.com>; Brandon Kempinski <Bkempinski@nealcommunities.com>  
Cc: Caitlin Deneen <Service@vuwindowtreatments.com>; Accounting <Accounting@vuwindowtreatments.com>  
Subject: RE: [EXT] RE: 18324 Foxtail Loop - Email Chain

PO 000010 was voided due to a vendor change. It does not appear that the new vendor was paid for installing the window treatments. Once the builder get confirmation that YMMR Holdings actually installed the blinds, I can reissue the PO and release for payment.

Lisa, do you have a work order signed by our builder that the blinds were installed on 04/25? Build Pro is showing the task was completed by the builder on 04/23 but the task to install blinds is issued to a different vendor. Thank you for your assistance.

Marjory McGloin  
Purchasing Supervisor

941-328-1102 Ofc

941-328-1115 Fax  
5800 Lakewood Ranch Blvd  
Sarasota, FL 34240

mailto:mmcgloin@nealcommunities.com  
<https://nam12.safelinks.protection.outlook.com/?url=http%3A%2F%2Fnealcommunities.com%2F&data=05%7C02%7CNVales%40vuwindowtreatments.com%7C66a861e472144b0fb33108dde0c6e33d%7C6c83485b5f2945008a6f6f72482b0645%7C0%7C0%7C638913867037467424%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIYiOilwLjAuMDAwMCIsIaIjXaW4zMilsIkFOljoiTWFpbCIsIldUljoyfQ%3D%3D%7C0%7C%7C%7C&sdata=TFomPfzrLytSb0N5BCI9XOg%2BncRBO4egNg5qx5a%2FTJc%3D&reserved=0>  
CBC 1256375

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-----Original Message-----

From: Lisa White <Lisa@vuwindowtreatments.com>  
Sent: Thursday, August 21, 2025 9:42 AM  
To: Brandon Kempksi <Bkempksi@nealcommunities.com>; Marjory McGloin <mmcgloin@nealcommunities.com>; Purchasing Job Coordinators <PurchasingJobCoordinators@nealcommunities.com>  
Cc: Caitlin Deneen <Service@vuwindowtreatments.com>; Accounting <Accounting@vuwindowtreatments.com>  
Subject: [EXT] RE: 18324 Foxtail Loop - Email Chain  
Importance: High

I just spoke with Brandon and once he gets back to office he will look into this.  
We still have not received a PO for these blinds that were installed on 4-25-25.

Regards-  
Lisa White  
VU Window Treatments  
Purchase Order Coordinator  
Installation Coordinator  
Bids Coordinator  
Melbourne Office  
O: 321.622.8909  
TMMR Holdings, LLC  
\*\*Melbourne office is closed on Wednesdays\*\*

-----Original Message-----

From: Caitlin Deneen <Service@vuwindowtreatments.com>  
Sent: Wednesday, August 20, 2025 5:01 PM  
To: Accounting <Accounting@vuwindowtreatments.com>  
Cc: Lisa White <Lisa@vuwindowtreatments.com>  
Subject: RE: 18324 Foxtail Loop - Email Chain

While cleaning out my paperwork, I stumbled across this paperwork again. As a reminder, we don't have a PO and new one was going to be created?

Of note, no changes in supply pro, nothing in blind matrix. I for some reason can't log into Blind Pro (separate item), however, I am at a loss.

What should I do with this paperwork? It was installed on 4/22//25 by Carlos, however I can't bill without a PO....

Thank you both!

Caitlin Deneen

Customer Care Coordinator  
407-295-5200 Office  
service@vuwindowtreatments.com  
301 A Enterprise Street, Ocoee, FL 34761

-----Original Message-----

From: Caitlin Deneen  
Sent: Monday, May 19, 2025 12:02 PM  
To: Accounting <Accounting@vuwindowtreatments.com>  
Subject: 18324 Foxtail Loop - Email Chain  
Importance: High

Jenifer,

Please see chain below for #150330

Caitlin Deneen

Customer Care Coordinator  
407-295-5200 Office  
service@vuwindowtreatments.com  
301 A Enterprise Street, Ocoee, FL 34761

Offices will be closed on Monday, May 26th in observance of Memorial Day and will resume normal business hours on Tuesday, May 27th.

-----Original Message-----

From: Lisa White <Lisa@vuwindowtreatments.com>  
Sent: Thursday, May 15, 2025 8:40 AM  
To: Brandon Kempinski <Bkempinski@nealcommunities.com>  
Cc: Caitlin Deneen <Service@vuwindowtreatments.com>  
Subject: RE: [EXT] RE: BuildPro Order #Pal33\_000010 Cancellation Notice #422905  
Importance: High

Brandon...we've not received the new PO.

Regards-  
Lisa White  
VU Window Treatments  
Purchase Order Coordinator  
Installation Coordinator  
Bids Coordinator  
Melbourne Office  
O: 321.622.8909  
TMMR Holdings, LLC  
\*\*Melbourne office is closed on Wednesdays\*\*

-----Original Message-----

From: Builders  
Sent: Thursday, April 17, 2025 3:03 PM  
To: Brandon Kempski <Bkempski@nealcommunities.com>; Installations <Installations@vuwindowtreatments.com>  
Cc: Builders <Builders@vuwindowtreatments.com>  
Subject: RE: [EXT] RE: BuildPro Order #Pal33\_000010 Cancellation Notice #422905

Thank you.

Regards-  
Lisa White  
VU Window Treatments  
Purchase Order Coordinator  
Installation Coordinator  
Bids Coordinator  
Melbourne Office  
O: 321.622.8909  
TMMR Holdings, LLC  
\*\*Melbourne office is closed on Wednesdays\*\*

-----Original Message-----

From: Brandon Kempski <Bkempski@nealcommunities.com>  
Sent: Thursday, April 17, 2025 2:47 PM  
To: Installations <Installations@vuwindowtreatments.com>  
Cc: Builders <Builders@vuwindowtreatments.com>  
Subject: Re: [EXT] RE: BuildPro Order #Pal33\_000010 Cancellation Notice #422905

It's appears that my purchasing department voided the task and issued a new one, not sure if they made some changes but I just started the new task in build pro Thank you!

Brandon Kempski

On Apr 17, 2025, at 2:08 PM, Installations <Installations@vuwindowtreatments.com> wrote:

The blinds have been made since December, they will have to pay for them.

Regards,

The Installation Team

Office 407-295-5200 ext. 1011

Installation Department can be reached 8:30am -2pm M-F

[301 A Enterprise St](https://nam12.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.vuwindowtreatments.com%2F&data=05%7C02%7CNVales%40vuwindowtreatments.com%7C66a861e472144b0fb33108dde0c6e33d%7C6c83485b5f2945008a6f6f72482b0645%7C0%7C638913867037482959%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIYiOilwLjAuMDAwMCIsIIAiOjXaW4zMilsIkFOljoiTWFpbCIsIldUljoyfQ%3D%3D%7C0%7C%7C%7C&sdata=m1S6eHaEZ7%2FtWd9bvNvrFl02NNgysXVjiXtFBKLrr4%3D&reserved=0<https://nam12.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.vuwindowtreatments.com%2F&data=05%7C02%7CNVales%40vuwindowtreatments.com%7C66a861e472144b0fb33108dde0c6e33d%7C6c83485b5f2945008a6f6f72482b0645%7C0%7C638913867037499620%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIYiOilwLjAuMDAwMCIsIIAiOjXaW4zMilsIkFOljoiTWFpbCIsIldUljoyfQ%3D%3D%7C0%7C%7C%7C&sdata=mf5ojzqLS3s2GFWHL5dWQCXA4s5otaJl3EyJ0dREY3k%3D&reserved=0>installations@vuwindowtreatments.com<mailto:installations@vuwindowtreatments.com></a></p></div><div data-bbox=)

Ocoee, FL 34761

<image001.jpg>

Our offices will be closed in Observation of Good Friday, April 18th We will resume normal hours, Monday, April 21st

<image002.png>

<image004.png>

<image004.png>

Brandon Kempski  
Construction Manager

941-313-6639 Cell

[NealCommunities.com<https://nam12.safelinks.protection.outlook.com/?url=http%3A%2F%2Fnealcommunities.com%2F&data=05%7C02%7CNVales%40vuwindowtreatments.com%7C66a861e472144b0fb33108dde0c6e33d%7C6c83485b5f2945008a6f6f72482b0645%7C0%7C638913867037515744%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIYiOilwLjAuMDAwMCIsIIAiOjXaW4zMilsIkFOljoiTWFpbCIsIldUljoyfQ%3D%3D%7C0%7C%7C%7C&sdata=zsaq1Gt9aj8cf%2F5uR81FCoHB%2BTscblfxloZTti8RiXA%3D&reserved=0>](https://nam12.safelinks.protection.outlook.com/?url=http%3A%2F%2Fnealcommunities.com%2F&data=05%7C02%7CNVales%40vuwindowtreatments.com%7C66a861e472144b0fb33108dde0c6e33d%7C6c83485b5f2945008a6f6f72482b0645%7C0%7C638913867037515744%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIYiOilwLjAuMDAwMCIsIIAiOjXaW4zMilsIkFOljoiTWFpbCIsIldUljoyfQ%3D%3D%7C0%7C%7C%7C&sdata=zsaq1Gt9aj8cf%2F5uR81FCoHB%2BTscblfxloZTti8RiXA%3D&reserved=0>)

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From: Builders <Builders@vuwindowtreatments.com>

Sent: Thursday, April 17, 2025 11:09 AM

To: bkempski@nealcommunities.com; Installations <Installations@vuwindowtreatments.com>

Subject: RE: BuildPro Order #Pal33\_000010 Cancellation Notice #422905

Importance: High

Per our phone conversation...

I received this cancellation and need confirmation. You are looking into it and will get back to us.

Regards-

Lisa White

VU Window Treatments

Purchase Order Coordinator

Installation Coordinator

Bids Coordinator

Melbourne Office

O: 321.622.8909

TMMR Holdings, LLC

**\*\*Melbourne office is closed on Wednesdays\*\***

From: Brandon Kempski <postmaster@hyphensolutions.net<mailto:postmaster@hyphensolutions.net>>

Sent: Wednesday, April 16, 2025 4:31 PM

To: Builders <Builders@vuwindowtreatments.com<mailto:Builders@vuwindowtreatments.com>>; Builders <Builders@vuwindowtreatments.com<mailto:Builders@vuwindowtreatments.com>>

Subject: BuildPro Order #Pal33\_000010 Cancellation Notice

Importance: High

Order Cancellation Notice

You should have previously received the following order. Please treat this document as notification for cancellation of the prior order.

Palmera 33

Neal Communities

Purchase Order Request

ORDER #:

Pal33\_000010

COST CODE:

85400

CONTACT INFORMATION:

FROM:

Neal Communities - Palmera 33

TO:

TMMR Holdings LLC

ADDRESS:

5800 Lakewood Ranch Blvd  
Sarasota, FL 34240

ATTN:

Lisa W.

OFFICE:

321-622-8909

MAIN:

(941) 328-1111

FAX:

FAX:

(941) 328-1060

VENDOR #:

759260145

Please direct questions regarding the following tasks to: Brandon Kempski

PHONE:

(941) 313-6639

FAX:

EMAIL:

bkempski@nealcommunities.com<mailto:bkempski@nealcommunities.com>

JOB INFORMATION:

DATE NEEDED:

04/22/2025

JOB NAME:

003\_18324 Foxtail Loop

PLAN:

33-2428S1 (Heritage)

PO DATE:

08/30/2024

JOB ADDRESS:

18324 Foxtail Loop  
Venice, FL 34293

LOT/BLOCK:

003/\*\*N/A\*\*

MAP LOCATION:

BACKORDER POLICY:

Ship and Back Order

REQUEST INFORMATION:

QTY

DESCRIPTION

UNIT PRICE

TOTAL

Install Blinds (85400) [Pal33\_000010 R]

All items for this order have been cancelled

Subtotal:

\$0.00

Tax Total:

\$0.00

Total:

\$0.00

SUPPLIER INSTRUCTIONS:

Canceled via Integration

Submitted by: Ryan Fremming

04/16/2025 3:31:26 PM

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